

Supporting People with Behaviours of Concern

Vista Community Support has proven experience in supporting people who exhibit behaviours of concern. We work with children, youths, adults and older Australians, including people with a disability.

WHO DO WE SUPPORT?

We support people who exhibit behaviours of concern due to a range of factors such as:

- Intellectual, physical or neurological disabilities
- Mental health issues, such as dementia
- Trauma and attachment issues

WHAT ARE BEHAVIOURS OF CONCERN?

Any behaviour that can negatively impact on an individual or carer's daily life is a behaviour of concern.



With sensitive and consistent support, the people we support are encouraged to improve their capabilities and reduce their behaviours of concern.

These include but aren't limited to:

- Physical aggression
- Socially inappropriate behaviours
- Self injurious behaviours
- Oppositional behaviour
- Withdrawn behaviour
- Property destruction

HOW CAN WE HELP?

We implement personalised programs to assist people with daily living activities, to increase their capabilities and to improve their coping methods – thereby reducing behaviours of concern.

Vista supports people to get out in the local community for activities, which also provides respite for the primary caregiver.

We also operate an after hours phone support service that case managers, staff, people we support and their families can access when needed for emergency staffing issues and incident support.

OUR ALLIANCES

We work closely with allied health professionals such as Specialist Services, Adult Behaviour Consultancy Team (ABC) and the Multiple and Complex Needs Panel.

HOW DO I ACCESS THIS SERVICE?

This service is available anywhere in Victoria. It can be privately funded or accessed through an Individual Support Package (ISP), such as Department of Human Services funding.

Referrals are through agencies or health professionals, or call us directly on the numbers below.

FURTHER INFORMATION

Phone us to find out more.

Barwon South West:
03 5228 0100

Gippsland: 03 5135 4300

Grampians: 03 5320 0300

Hume:
02 6056 5698 (Wodonga)
03 5821 4964 (Shepparton)

Loddon Mallee: 03 5442 8441

North West Metro:
03 9487 8100

Metro: 03 9564 1030

or email:
info@vistasupport.org.au

www.vistasupport.org.au

Statewide Coordination Centre
1036 Dandenong Road, Carnegie, Vic. 3163
t: 03 9564 1030 f: 03 9564 1004
e: info@vistasupport.org.au

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A member of the EW Tipping Foundation network

Vista's tailored support for people who exhibit behaviours of concern can improve their capabilities and quality of life.