

Out of Home Care

Vista Community Support provides Out of Home and Crisis Care for young people in need of support.

We aim to provide a holistic and personalised approach to care within safe, structured and consistent environments.

WHAT DO WE OFFER?

We can help by providing:

- Transitional support
- Accommodation options for siblings where appropriate
- Short-term emergency support
- Respite to give families a break
- Long-term support

WHO CAN USE THE SERVICE?

We offer a flexible service that is suitable for young people of all ages. For children with a disability, we can provide additional support through our disability services network.



Where appropriate, we endeavour to maintain family links and provide services to support siblings within the same accommodation.

RAPID RESPONSE

We can respond rapidly to provide appropriate support and accommodation to young people in emergency situations.

We also operate an after hours phone support service that case managers, staff, people we support and their families can access when needed for emergency staffing issues and incident support.

OUR APPROACH

We collaborate with the Department of Human Services and other relevant professionals to provide appropriate support and manage trauma related issues.

For young people with behaviours of concern, we use a care team model to deliver therapeutic interventions. We also engage the young person in home responsibilities and encourage community access and inclusion through school and recreational opportunities.

Another important aspect of Vista's Out of Home Care is establishing and maintaining relevant cultural links and support. These connections help the young person to gain a sense of belonging.

ACCREDITATION & STAFF

As an accredited Out of Home Care provider, our staff are recruited specifically to work with children and receive appropriate training.

ACCESSING THIS SERVICE

Referrals are only through the Department of Human Services.

FURTHER INFORMATION

Phone us to find out more.

Barwon South West:
03 5228 0100

Gippsland: 03 5135 4300

Grampians: 03 5320 0300

Hume:
02 6056 5698 (Wodonga)
03 5821 4964 (Shepparton)

Loddon Mallee: 03 5442 8441

North West Metro:
03 9487 8100

Metro: 03 9564 1030

or email:
info@vistasupport.org.au

www.vistasupport.org.au

Statewide Coordination Centre
1036 Dandenong Road, Carnegie, Vic. 3163
t: 03 9564 1030 f: 03 9564 1004
e: info@vistasupport.org.au

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A member of the EW Tipping Foundation network

Our therapeutic model of care provides a consistent and holistic approach to Out of Home Care.